

## 5/15 YEAR LIMITED WARRANTY FOR PRE-PRIMED NON-POROUS SURFACES

### ZAR® PLATINUM PRO TRANSLUCENT URETHANE FINISH

United Gilsonite Laboratories (UGL) warrants ZAR® Platinum Pro Translucent Urethane Finish to the original product owner for a non-transferable period of fifteen (15) years from the date of purchase when applied to properly prepared non-porous pre-primed surfaces from peeling, flaking and chipping; five (5) year fade warranty when applied to properly prepared non-porous pre-primed surfaces. With proper care when subject to usual weather conditions, the finish is warranted not to:

#### 5 Year Warranty

- Discolor due to chalking
- Discolor due to yellowing
- Discolor due to excessive fade

#### 15 Year Warranty

- Peel or blister
- Erode and expose the substrate

#### LIMITATIONS:

ZAR® Platinum Pro Translucent Urethane Finish is not warranted against damage of any kind caused by air pollution, mildew, exposure to harmful chemicals or normal weathering resulting from exposure to the elements. This finish is warranted against excess fade beyond normal weathering. Excess fade is defined by a change in color greater than three (3) delta E's. In the event the ZAR® Platinum Pro Translucent Urethane Finish is found defective of the specified conditions listed above, United Gilsonite Laboratories (UGL) will:

1. During the first five (5) years following the date of purchase, UGL will provide materials to recoat the areas validated as defective of the specified conditions listed above. Excludes labor or the cost of labor for the application. This is the sole remedy for non-porous pre-primed surfaces.



United Gilsonite Laboratories | P.O. Box 70, Scranton, PA 18501 | [www.ugl.com](http://www.ugl.com)

Consumer Hotline 1-800-848-7253 | [info@ugl.com](mailto:info@ugl.com)

2. From year six (6) through year fifteen (15), material only to cover areas affected by peel, flake, or chipping for pre-primed non-porous surfaces only.

The one-time surface recoating must occur within the Limited Warranty period based on the date of purchase and only if the ZAR® Platinum Pro Translucent Urethane Finish has been properly stored, installed and handled by the applicator according to label directions and under normal conditions and exposure.

The warranty does not cover defects caused by acts of God, such as: tornado, hail, hurricane, earthquake, flood, lightening, fire, damage caused by foreign objects, any abuse or misuse, improper handling during storage and transportation, improper installation or damage caused by being installed.

This warranty does not cover cracking, peeling or blistering resulting from: the product becoming wet prior to application, moisture exposure to the uncoated surface of the product after application, improper ventilation, expansion and contraction, breakdown of the underlying substrate, surface deterioration due to pollution, abrasion, salt exposure, misuse, vandalism, mildew accumulation, or any introduction of moisture into the product prior to and during application of the product.

**THIS WARRANTY IS FOR THE ZAR® PLATINUM PRO TRANSLUCENT URETHANE FINISH COATING ONLY AND APPLIES ONLY IF THE COATED PRODUCT IS USED FOR THE SPECIFIED PURPOSE FOR WHICH IT IS INTENDED. UGL MAKES NO WARRANTY AS TO THE COATED PRODUCT ITSELF, PURCHASER'S SOLE RECOURSE THEREON BEING WITH THE MANUFACTURER/RETAILER.**

**THE LIMITED WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UGL DOES NOT WARRANT THAT THE ZAR PLATINUM PRO TRANSLUCENT URETHANE FINISH WILL MEET THE PURCHASER'S SPECIFIC REQUIREMENTS. UGL'S LIABILITY IS LIMITED SOLELY TO REPLACEMENT COATING ONLY THAT IS FOUND TO BE DEFECTIVE AND AFTER THE FIRST FIVE (5) YEARS ON PREPRIMED WOOD SURFACES AND FIFTEEN (15) YEARS ON NON-POROUS PREPRIMED UGL SHALL HAVE NO LIABILITY FOR LABOR OR MATERIALS FOR APPLICATIONS OF ANY REPLACEMENT COATING. UGL'S LIABILITY IS LIMITED SOLELY TO THE AMOUNT OF TRANSLUCENT URETHANE FINISH. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED.**



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**TO THE EXTENT ANY LIMITATIONS UNDER THIS WARRANTY ARE COVERED UNDER APPLICABLE CONSUMER PRODUCT WARRANTY LAWS, AND CANNOT BE LAWFULLY DISCLAIMED OR LIMITED, THEY ARE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY SUCH LAWS.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

**THIS LIMITED WARRANTY IS THE SOLE LIABILITY OF UGL AND IS ISSUED AND ACCEPTED IN LIEU OF ANY DIRECT OR INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS AND LOST BUSINESS AND ANY THIRD-PARTY CLAIMS) AND REGARDLESS OF WHETHER ARISING UNDER TORT (INCLUDING NEGLIGENCE), CONTRACT OR OTHER LEGAL THEORY.**

Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Transfer of Warranty: This warranty is not transferable.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

A claim under this warranty shall only be effective if forwarded by certified mail return-receipt requested to: United Gilsonite Laboratories, CLAIMS DEPARTMENT, 1396 Jefferson Avenue, Dunmore, PA 18509.



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## WARRANTY CLAIM INFORMATION

(to be filled out by the customer)

Date of purchase: \_\_\_\_\_ Date of application: \_\_\_\_\_

Store where the product was purchased: \_\_\_\_\_



**NOTICE:** For easy reference, staple your receipt to this Warranty and keep it with your important documents.